This research sought to examine important considerations for electronic information systems. We used the survey approach to intensively describe and analyse a particular case study (Ghanaian Identity System ISP). This enabled us to concretely examine and make recommendation by assessing ISP awareness perception and real ISP violations in the organization.  It also ensured that recommendations can be practical as well as potentially making a difference in electronic identity systems management and development using effective ISP formulation, enactment, and development processes. Generally, NIA staff largely believe that they know and understand the provisions of the ISP and are aware of their obligations according to the ISP, however, there is a minority of staff that do not believe that to be the case across all 3 questions. This is potentially due to the informal approach followed by the NIA recent years in contrast to the past where this was communicated formally.